



ESG Hire

Your Rights and Responsibilities

This document will explain what we expect from yourself, your rights.

ESG Hire use the Hire Association Europe terms and conditions, and the Contractors Plant Association terms.

Your Responsibilities

Theft

It is your responsibility and liability to keep the machine you have hired safe. If lost then you will be charged for the loss.

If the machine is less than 12 months old you will have to pay the replacement cost of a machine. If it is more than 12 months old this will be the cost of a likewise replacement on the open market. There is also a continued hire charge until the capital amount is replaced.

We recommend that you store the machines out of sight, that digger buckets and breakers are trapped by the digger arm and that whenever possible that dumpers and rollers are blocked in with diggers or other vehicles fitted with an immobiliser.

Insurance

Insurance is not compulsory, but we recommend that you assess the risk and your obligation to meet the liability of the machine's that you hire going missing or if the machine is badly damaged.

Some of our machines come fitted with an immobiliser and anti-theft key – this has dramatically cut down on theft. We are also able to provide JCB HIREMAX insurance at a cost of 10% of the hire charge (excluding VAT and transport) plus 12% Insurance Premium Tax. If you would like to take out insurance, please let us know.

Damage

Sometimes accidents happen, machines can get damaged – we try our best to keep the cost of repairs to a minimum, often charging the replacement cost of the parts required (our purchase invoices are available upon request). Please see labour cost below.

labour charge @ £40 + VAT per hour.

Fuel

Any fuel that you use and do not replace will be charged at 1.00 per litre plus 5% VAT. You can top it up with white diesel from a Petrol Station or you can use red diesel. But please ensure that the diesel is clean and free of any water or debris as this causing the machine to stop working and can damage the engine.

Buckets

We will send a selection of buckets out with the machine, typically a grading bucket, a large digging bucket and a small digging bucket. If you would like any particular buckets or to specify buckets with or without teeth, then please let us know when placing your order and we will see if we can accommodate it.

Breakdowns

All breakdowns must be reported immediately to us by calling us or if they occur at the weekend, they should be emailed to us or a voicemail left on our phone system. We respond as soon as possible to breakdowns and any breakdowns found not to be the customers liability will have additional time added to the hire.

Please ensure that all buckets are stacked neatly in the grading bucket for collection, any time spent fetching buckets from around your site will be charged for, as will any time spent changing the bucket do the large grading bucket.

Please ensure that the brass lynch pins that secure the bucket pins remain in place, if these are lost when digging please ask us for replacement lynch pins or use a nut and bolt or a bent nail to secure the bucket pins in place. If you do not secure the bucket pins in place the bucket pins may travel and cause damage to the bucket pins and the bucket linkage of the digger.

Cleaning

Please ensure the machine is in a fairly clean condition for collection, do your best to get the clumps of mud off the machine that be there from use. If you make an effort to do this then we will be happy, if you do not at least try to get the mud off the machine then we will charge you a cleaning/mud disposal charge as it takes us a lot longer than normal to clean the machine and we also have to dispose of the mud.

Dumpers

Please ensure that dumper skips are empty for collection, if they are not empty then we will empty them on your site.

Keys

All keys should be returned to us at the end of the hire, if you are not going to be present upon collection then please hide the keys somewhere and let us know where. We carry spares for some of the machines, but we do not carry spare keys for any Digger with an immobiliser. Please look after the keys as the immobiliser keys are £65 + VAT to replace.

Waiting Time

The day before the hire commences, we will give you a rough time frame of when we are likely to drop your machine off. Please be there and ready for our delivery as we often run to a very tight schedule and any delay can cause significant problems that cascade through every delivery and collection for that day. If we do have to wait for you to attend site and sign the paperwork we will charge a waiting charge of £40 + VAT.

Concrete or Tarmac

If you use a dumper to pour concrete or tarmac, then please wash the concrete or tarmac out whilst it is still wet or warm. This is a lot easier whilst the concrete or tarmac is fresh and again if you do not you will be charged a cleaning charge.

Starting Machines

To start Dumpers and Rollers ensure the seatbelt is engaged and that all levers are in the neutral position. Turn the key to engage the glow plugs and wait until you hear the click from the relay, then turn the key to start the machine.

To start a Digger the left-hand safety lever must be up to start and then down to operate the digger, please also ensure that you are wearing your seatbelt. Turn the key to position one, wait a while for the glow plugs to heat the engine and then turn the key the rest of the way to start the machine. When turning a Digger off please use the key.

Expanding Tracks

Some diggers come with a track base that expands, it is always recommended to use the tracks at the maximum width to ensure a stable track base from which to operate.

Turning a Digger

It is best practice to turn a digger gently, by pushing forward on one tracker lever fully and pushing forward slightly on the other track lever. This prevents the premature wearing of the tracks and will also help prevent a track coming off. If you can help it do not turn the machine on the spot by pulling one track lever back and pushing one track lever forward – this is the fastest way to turn however it causes excess wear on the tracks and it is also the fastest way to push a track off. If you push a track off then you will be charged to refit it.

Batteries

Please ensure that when you turn off the ignition key to any machine that it is fully off and to the left. Some machines, just like cars – have lights that will operate when the key is in position one but when the machine is not running. If the lights are left on this will flatten the battery and will result in a chargeable breakdown call out.

Things to Remember

Be careful working under tree's and car ports – beacons are easily knocked off and cost £40 + VAT each to replace.

If you lower the roll over cage on a Micro Digger be careful to not lose the securing pins, the securing pins are load tested to take the weight of the Micro Digger and cost £85.00 + VAT each to replace.

Always wear your seatbelt on Dumpers and Rollers –

1 Ton High Lift Dumpers and Tracked Dumpers should not be moved with the skip in the air, either full or empty. If you do this then you will roll the machine.

What do I do if I have rolled a machine over?

If you have rolled a machine over do your best to jump clear or keep your hands firmly on the steering wheel. Do not put your hands out to try and stop the machine hitting the ground. It won't work. Then please immediately turn the machine off and call us and we will dispatch fitters to check the machine over and right the machine.

Help I have dug myself into a hole

It is normally best to dig a hole with the digger on the outside of the hole, fill the hole back in and start again.

Help the machine is the other side of the trench

We will under no circumstances take a machine over a trench. Nor do we advise that you do so. It is best to fill the trench in and dig from the side that the machine needs to be extracted from.

Help how do I change a digger bucket?

Solid Pins

Ensure the dipper arm is vertical and the bucket close to the ground, turn the machine off. Remove the brass lynch pins, slide out the upper most bucket pin, if needs be use a screw driver as leverage or a bar and hammer to gently tap them from the side without grease nipples. Then do the same with the bottom pin. Line up the bucket and reverse the process, lift the bucket up and fit the remaining pin. Ensure all brass lynch pins are put into place to secure the bucket.

Semi Quick Hitch and Automatic Quick Hitches

We stock a variety of Semi Quick Hitches. The safety pin should be removed and kept safe whilst changeover takes place. Use the Quick Hitch bar located in the cab to release the hitch, change your bucket and replace the pin and lynch pins. Do not place hands inside the quick hitch mechanism.

Trenches

If you are digging a trench, remember to keep the machine the exit side of the trench and ensure you dig with the machine positioned away from the trench.